

ZETRON™

STREAM

Real Time Video from the Field



Real-time streaming to optimize emergency response

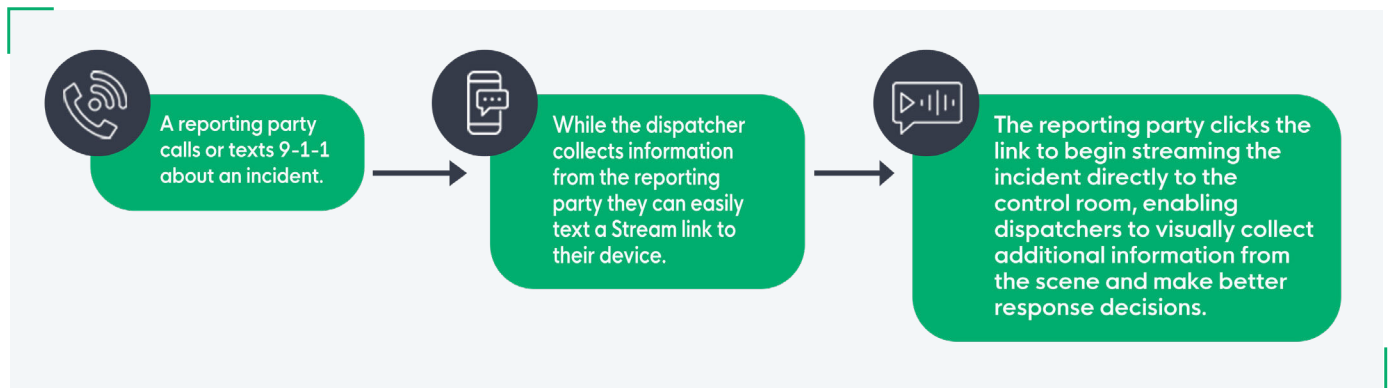
Public safety and emergency services teams typically must rely on the firsthand accounts of people on scene to assess a situation and determine the appropriate response. But during an emergency, bystanders are often flustered, frightened, even in shock over what they're witnessing, and not always able to provide the most useful information accurately or in a timely manner. They also don't always know what information is most pertinent to provide, whereas an image can be worth a thousand words to trained emergency response personnel.



By having a live view of how and where incidents are unfolding, including environmental factors, potential witnesses, or other elements that could weigh in on what resources are needed, call takers can make faster and more informed response and dispatch decisions.

Zetron's Stream software provides unparalleled visibility by allowing anyone to livestream content from any location directly to emergency response centers.

How it works



Make the right call, fast

Stream provides unprecedented access to incidents as they happen. It allows emergency response teams to see things directly from the view of witnesses, and its built-in private chat feature enables a secure and easy way to collect additional data while viewing.

Key Features

- **Single-click, web-based interface** for instant connectivity to streamed footage and simultaneous chat – all from a single screen.
- **Automatic recording** to capture digital copies of each streaming incident.
- **Chat feature** allows call takers to communicate with witnesses at the scene to collect pertinent information.
- **Automatic translation** of 100+ languages to avoid communication barriers. The system recognizes the language the call taker is using to take notes and sends translated responses.
- **No app or software download is required** for call takers or reporting parties. Operators send a link via SMS and users click on it to stream instantly.
- **Easily accessible for multilateral decision-making**, internally and externally. All information can be easily shared with multiple agencies.
- **Dynamic 5G, LTE and 3G compatibility** with all major carriers and unlimited streaming for comprehensive visibility.

Benefits

- **Improved accuracy:** Allows call takers to assess the situation based on experience—not strictly the reliability of the caller. They can consider visual cues, for dangers or pertinent environmental circumstances, that may not occur to a distressed caller.
- **Faster time-to-resolution:** Uncover additional information to make more effective decisions to provide accurate and fast support for each unique emergency.
- **Simplicity:** No pre-existing apps, software or login are required for the call takers or reporting parties to start streaming. They simply click on the link the call taker sends via SMS.
- **Optimized response:** Dispatch the right resources to the right place at the right time.



Why Zetron?



Zetron Services and Support

Zetron offers unparalleled customer service, training and support through Zetron's Connected Care plan. Services include telephone support, software maintenance, hardware replacement and repair, remote and on-site configuration assistance, system re-optimization, and technical and operational training.



Performance You Can Count On

Zetron has a reputation for the reliability and robustness of its products. They are specifically designed to meet the needs of mission critical operations that must stay up and running 24/7. Zetron solutions are also known for their longevity. Not only do they continue to deliver a rock solid performance over time, but they have the flexibility to keep pace with emerging technologies and changing operational requirements.



About Zetron

Zetron is a leading provider of communications technology and services that help save lives and enable critical operations. Zetron solutions are highly interoperable, configurable, and scalable, offering unrivalled choice, flexibility, and value. Our customers are located on all seven continents and across a variety of industries, including public safety, federal government, transportation, utilities, natural resources and more. With an exceptional reputation for high quality and reliability earned over decades of experience serving both public and private sectors, Zetron delivers solutions that are purpose-built to be always ready, always on — anywhere that uninterrupted mission critical communications are non-negotiable. For more information visit www.zetron.com and connect with us on [LinkedIn](#), [Facebook](#), [Instagram](#), [X](#) and [YouTube](#).

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Always ready, always on.